

You can contact me on: 0345 015 4033

phso.enquiries@ombudsman.org.uk

Our reference: EN-94799/0011

**In Confidence**

Mr Vernon Coaker MP  
2a Parkyn Road  
Daybrook  
Nottingham  
NG5 6BG



19 October 2010

Dear Mr Coaker

Mr Rizwaan Sabir, [REDACTED]

Thank you for your letter of 8 October 2010 to the Parliamentary and Health Service Ombudsman. You ask whether we can investigate Mr Sabir's complaint against the University of Nottingham. I was sorry to learn of Mr Sabir's concerns.

The list of departments, agencies or organisations which we are able to investigate is determined by law. Unfortunately, educational institutions such as the University of Nottingham are not listed and they are therefore outside of the Ombudsman's jurisdiction. This means that we are unable to consider Mr Sabir's complaint.

It may be that the Office of the Independent Adjudicator for Higher Education (OIA) can assist Mr Sabir with his complaint. Their contact details are as follows:

OIA  
Third Floor  
Kings Reach  
38 - 50 Kings Road  
Reading  
RG1 3AA

Telephone: 0118 959 9813  
Fax: 0118 955 9099  
Email: [enquiries@oiahe.org.uk](mailto:enquiries@oiahe.org.uk)  
Website: [www.oiahe.org.uk](http://www.oiahe.org.uk)



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I am sorry that we are unable to help Mr Sabir but hope the information provided is of use.

I have sent a copy of this letter to Mr Sabir for his information. I also return the papers you sent us, having taken copies for the Ombudsman's file.

Yours sincerely

*COPY*

Anthony Biswas  
Customer Services Officer

Cc: Mr Rizwaan Sabir

Encs.